



*Coordinated Entry Referral Management for
Veteran Referrals*

April 8, 2022

Coordinated Entry Referral Management for Veteran Referrals

Purpose

To outline the specific steps for the referral process for Veterans through the Coordinated Entry System.

Policy

Veterans seeking housing assistance can be assessed by any agency participating in the Coordinated Entry System. To ensure that Veterans will be prioritized using the Coordinated Entry System of the Northern Nevada CoC, assessors should ensure that Veteran Status is indicated on the primary profile page and that the Veteran Information section is completed. Once entered, the VA will verify Veteran Status and Eligibility. If a client qualifies for HUD VASH, or another Veteran housing program, they will be referred to the appropriate partner. The partner agency will remove the client from the Queue once the Veteran is enrolled in a housing program. A note indicating the program and status should be entered when removing the client from the Queue. Clinical judgment on behalf of VA staff may prioritize some Veterans for HUD VASH placement who fall outside of the parameters. The CHAT will be used to rate acuity. VA staff are trained and will enter clients into Coordinated Entry when appropriate but will first attempt to assist the client with VA specific resources if available. Bi-monthly veteran case conferencing occurs to communicate information on clients that may be appropriate for a VA referral.